

ALL VISITORS

Under Executive Order 2020-10 from the Governor,
the reception counters are temporarily closed.

Utility Bills – Please use the green drop box on 3rd Street, immediately north of the Coliseum. You may also use online bill pay at sterling-il.gov. You can make credit card payments or sign up for automatic withdrawal. You may also call 815-632-6630 to pay by credit card over the phone.

Fines – please follow the instructions on your citation to pay online

Licenses – Applications are available online at sterling-il.gov. For questions or payment, please call 815-632-6630.

Permits – Applications are online at sterling-il.gov and may be paid for via the drop box or by phone. Call 815-632-6624 for more information.

Birth/Death Records – Please call 815-632-6630 to make an appointment to get a birth or death record.

Police Records – Please call 815-632-6642 to make an appointment to get a copy of a police record.

Recycling and Waste

- Electronic Recycling at Public Works will be suspended until May 18th(tentative date). Please hold on to any old electronics. Do not dispose of them in the trash or on the curb. We will recycle them when we can!
- Republic has announced they are suspending yard waste collection. Please recycle or mulch until the service resumes.
- Republic announced bulk item pickup has also been suspended. DO NOT SET OUT BULK ITEMS. When collection resumes, Republic will collect all of the bulk items, so please hold on to them and do not place at the curb nor alley!

For General Information – Please call 815-632-6630 or email info@sterling-il.gov

This is a temporary change to assist in slowing the spread of Covid-19 and protect our vulnerable populations and ease the burden on our healthcare workers and the healthcare system. Thank you for your understanding and patience.



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